



**Our Residential Aged
Care Services
Welcome Home**



Welcome Home

John Paul Village has been providing Retirement Living and Aged Care Services since 1985 to the Sutherland Shire.

We have enabled thousands of people to live their latter years in a supportive community. Our community is made of people who respect one another's individuality and who value the support and friendship that comes from village life in a caring community.



About Our Residential Aged Care

John Paul Village is perched on manicured gardens near the National Parklands, Heathcote. This local favourite features 190 beds in configurations of single and double rooms offering all types of care.

The Village is located close to public transport including train station and 2km from the town centre of Engadine, where you will find major banks, post office and the supermarket.

Our staff are highly trained and are equipped to provide support to a broad range of care needs; from residents who are fairly independent, to those with complex care needs who require a higher level of care.

For those who are living with dementia, our dementia care service is here to provide a more secure care environment. We offer highly trained staff who specialise in dementia care and be able to meet those needs of the residents.

We provide a range of interesting activities, social outings and entertainment combined with beautiful landscaped grounds where you can relax with your family and friends.

John Paul Village offers a range of accommodation options to suit all types of care needs. The facility is perfectly suited for anyone looking for quality and comfort with your own personal space.

West Wing

The West Wing provides modern single rooms that are 30m² in size excluding private ensuite. These spacious, modern rooms allow for plenty of natural light and are the newest addition to JPV.

All rooms come partly furnished and fully equipped with kitchenette, built in wardrobes, emergency call system, handrails for your ease. Some rooms even have a medium sized balcony and you are more than welcome to add decorations, pictures and other items and make it your space. The wing has a lift and provides easy access to courtyard and BBQ area for residents to enjoy. The maximum occupancy for this room is one person and will suit someone with higher care needs.

Common Areas & Amenities

West Wing boasts modern dining rooms on each level (24m² for ground level and 28m² for 1st level) with plenty of natural light. Residents enjoy chef prepared meals made fresh daily on site and all dietary requirements are catered for. Our courtyards provide residents, families and friends places to go sit and enjoy each other's company. So when friends and family come to visit you are never short of an area to sit in. West Wing has kitchenette facilities for residents, families and friends to use as they please, fully stocked with tea/coffee and biscuits. Laundry is collected and washed on site daily as needed and brought back to your room.

Pricing

Maximum Refundable Accommodation Deposit (RAD)	\$550,000.00
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Maximum Daily Accommodation Payment (DAP)	\$85.89*
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Combination Payment For example, a refundable deposit of \$550,000 would have an equivalent daily payment of:
 $(\$550,000 \times 5.7\%) / 365 = \mathbf{\$85.89 \text{ per day.}}$

North Wing

Our North Wing rooms are spacious and modern offering residents more than just a room. They are a mix of 14m², 17m², 18m² in size and some come with easy access to courtyard, complete with own ensuite.

All rooms come partly furnished and equipped with kitchenette, built-in wardrobes, emergency call system, handrails for your comfort. You are more than welcome to add decorations, pictures and other items and make it your space. The wing has a lift and provides easy access to courtyard and BBQ area for residents to enjoy. The maximum occupancy for this room is one person and will suit someone requiring dementia care with higher needs.

Common Areas & Amenities

Residents don't have to go far to the dining and lounge area to enjoy meals and a range of social activities. North Wing boasts a large dining and lounge room area (105m²) that doubles as an activities room.

Residents enjoy chef prepared meals made fresh daily on site and we cater for all dietary requirements. North Wing has kitchenette facilities for residents, families and friends to use as they please, fully stocked with tea/coffee and biscuits. North Wing is one level to enable residents to have easy access to courtyards and gardens. Laundry is collected as needed and brought back to your room.

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South Wing

Our residents love the benefits that come from the communal aspect of our shared rooms. South Wing offers residents accommodation in a shared room environment with one other person.

The rooms range from 19m² to 27m² in size and offer plenty of natural light with large windows and some have access to a courtyard area. Your room will come partly furnished and fitted with a flat screen TV for each occupant, built-in wardrobe, draws, emergency call buttons, handrails and ensuite bathrooms for convenience. You are more than welcome to add decorations, pictures and other items and make it your space. The maximum occupancy South Wing is two people and will suit someone with higher care needs.

Common Areas & Amenities

Dining room for South Wing is the largest in size at 80m² and has plenty of natural light. South Wing has kitchenette facilities for residents, families and friends to use as they please, fully stocked with tea/coffee and biscuits. Laundry is collected and washed on site daily as needed and brought back to your room. Residents enjoy chef prepared meals made fresh daily on site and we cater for all dietary requirements

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South Wing Plus

South Wing Plus rooms are single rooms with own private ensuite and range from 22-25m² in size. Most rooms open up to courtyard areas while the others have large windows with a leafy outlook over gardens.

All rooms come partly furnished and fitted with a flat screen TV, emergency call buttons, handrails and ensuite bathrooms for convenience. You are more than welcome to add decorations, pictures and other items and make it your space. South Wing Plus rooms have a maximum occupancy of one person and will suit someone with higher care needs.

Common Areas & Amenities

Dining room for South Wing Plus is the largest in size at 80m² and has plenty of natural light. South Wing has kitchenette facilities for residents, families and friends to use as they please, fully stocked with tea/coffee and biscuits. Laundry is collected and washed on site daily as needed and brought back to your room. Residents enjoy chef prepared meals made fresh daily on site and we cater for all dietary requirements.

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Kingfisher

The Kingfisher accommodates those people living with dementia in modern single rooms that are 25m² in size excluding balcony and come with private ensuite.

These spacious, modern rooms come partly furnished and fully equipped with emergency call system, built-in wardrobes with plenty of storage space and handrails for your ease. You are more than welcome to add decorations, pictures and other items and make it your space. Kingfisher room's maximum occupancy is one person and is ideal for someone living with dementia requiring a secure environment with lower care needs.

Common Areas & Amenities

Kingfisher boasts four dining rooms (40m² each in size) which give our residents a more homely feel. There is plenty of space to roam around and enjoy the bushland surrounds in our secure garden area, where you will find chook pen and raised garden beds. Kingfisher has kitchenette facilities for residents, families and friends to use as they please, fully stocked with tea/coffee and biscuits. Laundry is collected as needed washed on site and brought back to your room. Residents enjoy chef prepared meals made fresh daily on site and we cater for all dietary requirements.

Pricing

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Park View

For residents who prefer to have single accommodation and like a leafy outlook then Park View is for you. Rooms are generous in size at 20.10m² excluding balcony and have a homely feel.

All rooms come partly furnished and fitted with kitchenette, emergency call buttons, built in wardrobes with plenty of storage, handrails and ensuite bathrooms for convenience. You are more than welcome to add decorations, pictures and other items and make it your space. Park View rooms have a maximum occupancy of one person and suit someone with lower care needs.

Common Areas & Amenities

Park View boasts several smaller dining rooms (44m² each in size) where residents can enjoy meals without having to go to the main dining room. If you feel like getting out of your room there is a residents lounge area complete with big screen TV with Foxtel next to the main dining area. Residents enjoy chef prepared meals made daily on site and we cater for all dietary requirements. Park View has kitchenette facilities for residents, families and friends to use as they please, fully stocked with tea/coffee and biscuits. Laundry is collected as needed washed on site and brought back to your room or alternatively you can do your own laundry it's up to you.

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Lifestyle Options

Maintaining your lifestyle is our priority. Our dedicated lifestyle Coordinators provides activities on most days of the week.

From bingo to cooking demonstrations there is something on to suit all tastes. Our activities room is located close by our dining room on the ground floor. This purpose built room is a place for residents to relax, watch some TV or take part in a range of activities that are on offer.

Optional Lifestyle Services

We have a number of optional additional services available including the daily delivery of the local or national newspaper of your choice and beauty treatments including hairdressing.

Services included but not limited to are;

- Diversional therapy
- Chef prepared meals
- Physiotherapy services
- Allied Health Services
- Laundry Services
- Chaplaincy Services
- Religious services for various denominations
- Coach and Mini Bus
- BBQ facilities for Residents and families
- Library
- Banking facilities
- Cable TV in common rooms

Additional Services:

- Kiosk
- Telephone connection available to each room (connection and cost is resident's responsibility)
- Hairdressing salon
- Private Functions and Room Hire

To discuss your individual care needs please contact our Resident Relations Team on 8508 3320.

Fees and Charges

General Information

Information is based on prices as of 20th March 2017

There are three possible fees and charges that can be levied in Residential Aged Care for residents who are entering Residential Aged Care after 1 July 2014.

Those residents who entered Aged Care prior to 1 July 2014 may choose to transfer to another facility under their existing financial arrangements or may elect to enter the new under the post 1 July 2014 arrangements.

Those three possible fees and charges are;

1. Basic Daily Care Fee
2. Accommodation Payment
3. Means Tested Care Fee

1. Basic Daily Care Fee

Both permanent and respite residents can be asked to pay a Basic Fee which is a daily charge. Most residents in Australia will be charged the Standard Basic Fee which is set at 85% of the Basic Centrelink Single Pension (\$49.42 per day).

John Paul Village charges all new residents the Standard Rate of Basic Fee until we receive formal notification from the Department of Social Services.

The Basic fee is increased on 20 March and 20 September each year in line with the indexation increased to the age pension.

2. Accommodation Payment

John Paul Village Accommodation payment is set at a maximum of \$550,000. Please refer to the Key Features Statement supplied for room pricing and amenity specific for the facility.

No accommodation payment is payable by residents who are assessed by the Department of Social Services as having less than the current minimum asset level. These residents are designated as fully supported. Until we receive a valid asset assessment from the Department of Social Services we will charge you the maximum non-supported Daily Accommodation Payment (DAP) applicable to the room you are offered. Please refer to the Key Features Statement for room pricing and amenity specific to the facility in which you are interested.

If you are determined by the Department of Social Services to be partially supported you will pay a Refundable Accommodation Contribution (RAC) or Daily Accommodation Contribution (DAC) which is calculated based on your assets. Until you provide a current Department of Social Services Asset Assessment we will charge you the published DAP for your room. Once your Daily Accommodation Contribution (DAC) is calculated we will refund any over payment in accommodation payment.

All Non Supported Residents who have assets above the current partially supported cut off level will be required to pay either the Maximum Daily Accommodation Payment (DAP) or a combination of lump sum refundable accommodation deposit (RAD) and the balance of the maximum RAD as an equivalent Daily Payment (DAP).

All Residents have 28 days after being admitted to decide how they will pay their accommodation payment. Those residents who choose to pay a Refundable Accommodation Deposit (RAD) have six months from date of entry to pay but will be required to pay an equivalent Daily Accommodation Payment (DAP) until lump sum amount is paid.

If you choose a combination of Refundable Accommodation Deposit (RAD) and Daily Accommodation Payment (DAP) you may choose to

have the DAP deducted from the lump sum being held. In this case we will increase the amount of the DAP on a monthly basis to compensate for the decreasing lump sum RAD being held by us.

3. Means Tested Care Fee

Residents in permanent aged care may be asked by the Department of Social Services to pay a Means Tested Care Fee this is in addition to the Basic Daily Fee and any accommodation payment. The amount you pay depends on your income and asset and the level of care you need.

Only residents with total assessment income and assets above the maximum income and assets threshold of a full pensioner may be asked to pay a Means Tested Care Fee.

The maximum level of a residents income tested fee will be based on their total assessable income. The Department of Social Services determines Means Tested Care Fee amounts based on income information provided by Centrelink or the department of Veterans' Affairs (DVA). The department then notifies residents, and/or their representatives and their aged care providers of the maximum fees payable.

A resident's income and assets are usually assessed by Centrelink. However, if a resident is receiving a service pension or an income support supplement from DVA, that agency will assess their income.

The income and assets test uses the same rules as for means tested pensions. Residents who receive a means tested pension, such as an aged pension or service pension, do not have to provide income information because Centrelink or DVA already has this information.

As we do not set the Means Tested Care Fee we are unable to provide you with an estimate of any means tested care fee you may need to pay.

For further information regarding Means Tested Care Fee please call your pensioner provider for an estimate or seek advice from your financial advisor. Please note that Non Pensioners can obtain a quote by contacting Centrelink.

Payment

All fees and charges including any Daily Accommodation Payment (DAP) are direct debited from your nominated bank account monthly in advance.

All lump sum Refundable Accommodation Deposits can be paid by cheque, funds transfer or upon request by direct debit. Please make all cheques payable to "John Paul Village". After admission, any payments or billing queries can be directed to the Resident Relations Team.

Hardship

Please note that a determination by the department of Social Services under Section 52K-1 – Financial Hardship may reduce your accommodation payment or accommodation contribution.

Information about the applying for Financial Hardship can be found by calling the My Aged Care hotline on 1800 200 422.

Transferring Residents

If you entered aged care permanently prior to 1 July 2014 and are transferring to a new residential care service with 28 days of leaving the previous residential care service you have the option of transferring under your existing financial arrangements or entering the new facility under the new financial arrangements that were introduced on 1 July 2014. If a resident transferred more than 28 days after leaving the previous facility they are automatically admitted under the new arrangements. The new financial arrangements are those outlined in this information sheet and the applicable Key Features Statement. If you wish to enter under the new arrangements you cannot at a later date decide to be again covered by your existing financial arrangements.

For further information please read the document titled "New Arrangements for Aged Care- from 1 July 2014". Published by the Department of Social Services, that we have provided in your application pack.

Financials Explained

Payment Options

John Paul Village provides residents with the option to either pay a Refundable Accommodation Deposit (RAD) or Daily Accommodation Payment (DAP) or a combination of both which provides flexibility depending on your financial situation. All non-supported residents who have assets above the current partially supported cut off level will be required to pay either a Refundable Accommodation Deposit (RAD) or Daily Accommodation Payment (DAP) or a combination of both.

An Accommodation Refundable Deposit (RAD) can be best described as a lump sum payment. It is expected to be paid in whole on date of entry to John Paul Village. However you do have up to 6 months to pay the amount but you will be charged interest daily until full payment is received.

A Daily Accommodation Payment (DAP) can be best described as interest payments on the Accommodation Deposit. The DAP is accrued daily interest if the Accommodation Deposit that is paid periodically on a monthly basis. To calculate the equivalent daily payment, the refundable accommodation deposit is multiplied by the current maximum permissible interest rate (MPIR)* and divided by 365 days. For example, a refundable deposit of \$550,000 would have an equivalent daily payment of: $(\$550,000 \times 5.7\%) / 365 = \85.89 per day.

A Combination Payment includes both a partial lump sum payments and daily interest payments.

Contact Us

To find out more about our
Residential Aged Care services contact;

 02 8508 3300

 enquiries@johnpaulvillage.com.au

 johnpaulvillage.com.au